



COVID-19 PREVENTION AT RESOLUTE FACILITIES

We are acutely aware of COVID-19 and its evolving impact on people and overall business conditions across the globe. Resolute is closely monitoring developments and implementing measures to mitigate the spread of the virus in our workplace. We will make the necessary accommodations to support the health and well-being of our people and business partners, and to protect the integrity of our business.

Access control to Resolute facilities/offices for visitors and external suppliers

Here is an overview of measures impacting visitors and external suppliers that have been implemented across our facilities effective March 12, 2020 (updated March 24, 2020) and until further notice:

1. All non-essential visits to Resolute facilities/offices by external suppliers making unscheduled sales calls are suspended until further notice.
2. All mill tours by external groups are suspended until further notice.
3. When service technicians or external consultants are required in our facilities/offices, they must be asked:
 - a. If they have traveled outside the province/state in the last 14 days or could have been exposed to cases of COVID-19.
 - b. If they have shown any symptoms related to COVID-19 in the last 14 days.
4. Truck drivers/delivery personnel:
 - a. Resolute is providing hand-sanitizing stations in waiting rooms/areas.
 - b. We have posted recommended measures to help reduce the spread of the virus and for effective handwashing.
 - c. Please maintain social distancing of at least 2 meters (6 feet).
 - d. If truck drivers/delivery personnel need to be in direct contact with Resolute employees, they must be asked:
 - i. If they have travelled outside the province/state in the last 14 days using public transportation (plane, train, cruise ship ONLY).
 - ii. If they could have been exposed through close contact within 2 meters (6 feet) to cases of confirmed or presumed COVID-19.
 - iii. If they have shown symptoms related to COVID-19 in the last 14 days.
 - iv. If one of these criteria is met, the truck driver/delivery personnel **MUST NOT** be allowed onsite, but may leave the material delivered outside the site when applicable.

Thank you for your cooperation.

March 24, 2020