



1010 De La Gauchetière St. West, Suite 400
Montreal, Quebec H3B 2N2 Canada
T 514-875-2160 resolutefp.com

Letter to Suppliers

January 10, 2022

Subject: Fraud Awareness

The purpose of this letter is to bring to your attention one of the ways phishing scammers have targeted Resolute Forest Products and a number of our employees.

Those who have portrayed themselves as company representatives have used our trade name (Resolute Forest Products) and a valid mailing address, but an invalid telephone number and various invalid email addresses (@resoluttefp, @resolutesfp, etc.). Note our email address is: @resolutefp.com.

In these attempts, the scammers have requested they themselves pick up the goods ordered. All of our orders, however, are delivered directly to clearly identified Resolute locations, and they include a purchase order. If you, therefore, receive orders or delivery instructions that fall outside of your regular practices or procedures, please contact your Resolute procurement representative.

Please note that Resolute cannot be held responsible and disclaims liability for any goods fraudulently, illegally or invalidly ordered by, or delivered to, the perpetrators of such a scheme.

We thank you for your vigilance and cooperation and ask that you carefully follow our purchasing guidelines. We apologize for any inconvenience this may have caused.

Yours truly,

A handwritten signature in black ink, appearing to read 'Martin Sénéchal', is placed over a light gray dotted rectangular background.

Martin Sénéchal
Vice President, Procurement

NOTE: The addresses of our facilities are accessible via the [Operations](#) section of our website.